

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:

Case: 07-0406

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Harold Stewart

Against (Utility name): Clear Rate Communications, Inc.

As to (Reason for complaint) Alleged Slamming

in Southfield, Mi.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 145 Middletown, IL 62666

The service address that I am complaining about is 24700 Northwestern Highway Suite 340
Southfield, Mi.

My home telephone is (217) 445-2854 48075

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (217) 750-1371

(Full name of utility company) Clear Rate Communications (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.150 + 200.170

ILLINOIS
COMMERCE COMMISSION
2007 JUL - 6 PM 3:13
CHIEF CLERK'S OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. Used my name, Harold Stolt, and my wife's telephone number, to open a account with their company. Sent me a bill on 5-27-07 for \$136.40, that I had no idea what it was for. Called the company. told me they were my new telephone provider. Called Jim, at Illinois Commerce Commission told me this was a alleged slamming. On 6-11-07 sent me another bill for \$619.00, for breaking my contract with them. called Jim again. Now I am in the process of filing this formal complaint.

Please clearly state what you want the Commission to do in this case: That my service with Clear Rate Communications has been terminated, and that all charges with my account with them be terminated also.

Date: 7-5-07
(Month, day, year)

Complainant's Signature Harold Stolt

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

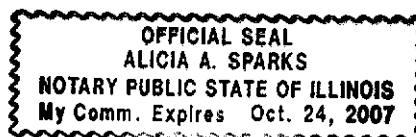
A notary public must witness the completion of this part of the form.

I, Harold Stolt, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Harold Stolt

Subscribed and sworn/affirmed to before me on (month, day, year) July 5th, 2007

Alicia A. Sparks
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.